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Atlona Adds Quality Assurance Expert to Growing Quality and Support Team

Scott Janssen will manage Atlona’s two largest QA teams with a core focus of surpassing quality objectives and driving continuous engineering improvements

SAN JOSE, Calif., May 17, 2022 – Atlona, a Panduit company, continues to invest in quality assurance initiatives and resources as it works to bring reliable, predictable and compatible new products to market. The company has now added Scott Janssen as its dedicated Quality Manager for Atlona’s growing quality and support team. Reporting to Director of Quality and Support Iftekhar Hossain, Janssen will manage Atlona’s large Software QA and RMA Quality teams and focus on surpassing Atlona’s exacting quality objectives for new products and solutions.

Janssen brings impressive experience and pedigree to his new position. His 34 years of quality assurance work includes roles of increasing responsibility at Apple and ReplayTV, where he gained invaluable experience in product testing, market analysis and quality assurance as he climbed the ladder to key management positions. Janssen subsequently owned and operated QA4U Software Test Labs, Inc. prior to joining Atlona. There, he and his team tested products ranging from robotics to video switchers, but predominantly tested interactive learning materials for higher education publishing companies.

Janssen explains that Atlona hardware and software products are put through rigorous testing processes to identify potential operational dysfunctions and interoperability problems in a variety of settings. His earliest initiatives will include strategic plans for functional and compatibility testing across Atlona’s expansive product line that also recognize the myriad use cases of Atlona systems.

“There is an enormous amount of communication happening between the components that we sell, as well as third-party systems,” said Janssen. “The interactions of these products must be flexible and creative considering the different environments that they are used within. That means testing and verifying these solutions for quality assurance and reliability within simulated
hospitality, conference room, and classroom environments, for example. That makes both functional and compatibility testing extremely important, along with tasks such as accelerated life testing that determine how long installed products will survive over time.”

Hossain, who also has quality management responsibilities at parent company Panduit, notes that hiring a dedicated Atlona QA manager reinforces both companies’ commitments to quality assurance and customer satisfaction.

“We have increased our investment significantly on the personnel side over the past year, and that justified bringing in a manager that was 100 percent dedicated to working with the Atlona quality team,” said Hossain. “Scott is the right person for this role given his more than 30 years of managing QA teams, knowledge of AV products and solutions through his past work, and his personal passion for the AV industry. Our mission is to thrive for zero product defects and drive continuous improvements, and Scott will ensure that his team members follow defined QA processes and that Atlona products meet out exit criteria upon going to market.”

About Atlona

Atlona, a Panduit company, is a leading global manufacturer of AV over IP distribution, connectivity, and control solutions. The company designs and engineers innovative, award-winning products for a diverse range of residential and commercial AV and IT markets. Backed by an award-winning 10-year warranty, Atlona’s products are developed to enable our customers’ ability to connect and collaborate with simplicity. More information about Atlona is available at atlona.com.

About Panduit

Global connectivity leader Panduit Corp. creates innovative electrical and network infrastructure solutions for applications across the enterprise. Headquartered in Tinley Park, Ill. and operating in 112 worldwide locations, Panduit’s technology leadership and robust ecosystem help support, sustain, and empower business growth in a connected world. panduit.com

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