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Link to Image: [AT-VPS-RG](#)

## Atlona Launches New Remote Access Capability for Velocity AV Control Systems

*Velocity Premier Services Remote Gateway allows customers to access a Velocity gateway over the internet for remote configuration, management, and control*

SAN JOSE, California, June 21, 2022 – [Atlona](#) has launched a new service for their Velocity AV control systems that simplifies and improves all remote configuration, management, and control responsibilities via a powerful online resource. Available in three annually renewable tiers, Velocity Premier Services Remote Gateway (**AT-VPS-RG**) streamlines important tasks including system setup, device configuration, and troubleshooting as well as credential and firmware updates from any device with a browser or internet connection. The result is a more efficient and reliable method to service and support end users remotely.

Using patent-pending cloud technology, VPS-RG establishes a secure proxy connection between a server and the gateway over the internet. This allows resellers, integrators, or IT administrators to remotely configure systems and manage devices without having to direct access the corporate network, reducing costs associated with on-site visits and truck rolls, as well as increasing responsiveness for support issues.

The intuitive online dashboard provides centralized access for managing multiple gateways. It also supports storage of both recurring and manual system backups in the cloud. Should a problem arise onsite, the latest configuration can be downloaded from VPS-RG and restored to the gateway.

Another key benefit of VPS-RG is BYOD AV control over the remote connection. Users can scan a Velocity room control QR code and control the AV system over their devices internet connection. This simplifies rights and permissions for IT administrators because they do not have to provide users access to the local AV network.

Velocity Premier Services Remote Gateway is available as an annual license for each gateway to be controlled. The tiered levels of service are designed to match the processing and data requirements of specific Atlona Velocity hardware and software gateways:



- **AT-VPS-RG-T1** is for Atlona’s three-room Velocity Hardware Gateway (AT-VGW-HW-3) and the all-in-one 10” touch panel with gateway (AT-VTPG-1000VL)
- **AT-VPS-RG-T2** is for Atlona’s 10-room Velocity Hardware Gateway (AT-VGW-HW-10)
- **AT-VPS-RG-T3** is for Atlona’s 20-room Velocity Hardware Gateway (AT-VGW-HW-20) and 20 or more room Velocity Software Gateway (AT-VGW-SW)

“Velocity Premier Services Remote Gateway is an ideal solution for remotely configuring, managing, and controlling Velocity systems,” said Justin Kennedy, Product Manager – Control and Management, Atlona. “Remote access can be a value add to reseller or integrator service contracts, offering faster and more efficient response to system changes or troubleshooting. The same benefits apply to an IT administrator for a large corporation or higher ed system who manages a Velocity deployment across many campuses, or multiple sites at a single location.”

The AT-VPS-RG is available now through Atlona’s global network of authorized channel partners. For more information, please visit [www.atlona.com/VPS-RG](http://www.atlona.com/VPS-RG).

### **About Atlona**

Atlona, a Panduit company, is a leading manufacturer of AV distribution, AV over IP, collaboration, and control solutions. Our core brand vision is to improve technology for the sharing of ideas, through innovative AV products used every day in a wide variety of commercial and educational applications. Atlona prioritizes quality, user experience, simplicity, and management in every product we develop. More information about Atlona is available at [atlona.com](http://atlona.com).

### **About Panduit**

Global connectivity leader Panduit Corp. creates innovative electrical and network infrastructure solutions for applications across the enterprise. Headquartered in Tinley Park, Ill. and operating in 112 worldwide locations, Panduit’s technology leadership and robust ecosystem help support, sustain, and empower business growth in a connected world. [panduit.com](http://panduit.com)

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