

# Letter of Volatility

This letter describes volatile, non-volatile, and storage media on the specified product(s). Customers can use this document to comply with security requirements and equipment handling procedures.

For additional information, please contact Atlona at 408.962.0515 or visit <a href="http://www.atlona.com">http://www.atlona.com</a>.

Product Information				
Model Numbers	AT-OME-SW21-TX			
Manufacturer	Atlona Inc			
Address	70 Daggett Drive, San Jose, CA 95134			
Engineer	Mark Oakes - mark.oakes@atlona.com			

## Volatile Memory

This product contains SRAM memory.

Size	User Modifiable	Function	Process for Clearing
128MB x 1	No	Internal SRAM for product operation	Power cycle product

## Non-Volatile Memory

This device uses on board Flash Memory.

Size	User Modifiable	Function	Process for Clearing
256MB x 1	No	Store product firmware	Use hardware tool
		Store system information	

### Media

This product does not contain media storage devices such as: CD/DVDs, floppy drive, tape drives, or memory cards.

#### **USB**

The USB Host port on the SW21 is able to access the USB device ports on the SW21 and any suitably equipped Atlona HDBT RX (such as the AT-OME-EX-RX).

## Summary

The AT-OME-SW21-TX does not have any mechanism to hold any audio samples, video images or user information other than a login password. The hardware may be reset to factory condition by using the tools as listed in the memory sections above.