

## Letter of Volatility

This letter describes volatile, non-volatile, and storage media on the specified product(s). Customers can use this document to comply with security requirements and equipment handling procedures.

For additional information, please contact Atlona at 408.962.0515 or visit <https://www.atlona.com>.

| Product Information |                                      |
|---------------------|--------------------------------------|
| Model Numbers       | AT-HD-SC-500                         |
| Manufacturer        | Atlona Inc                           |
| Address             | 70 Daggett Drive, San Jose, CA 95134 |
| Engineer            | Mark Oakes                           |

### Volatile Memory

This product contains: DRAM, SRAM Memory

| Size          | User Modifiable | Function                            | Process for Clearing |
|---------------|-----------------|-------------------------------------|----------------------|
| Yes - for MCU | No              | Internal SRAM for product operation | Power cycle product  |

### Non-Volatile Memory

This device uses on-board Flash Memory.

| Size | User Modifiable | Function  | Process for Clearing |
|------|-----------------|---|----------------------|
| 32MB | No              | To store product firmware over several internal subsystems as noted | Atlona hardware tool |

| Size  | User Modifiable | Function                   | Process for Clearing |
|-------|-----------------|----------------------------|----------------------|
| 256kB | Yes             | To store function settings | Atlona hardware tool |

### Media

This product does not contain media storage devices such as: CD/DVDs, floppy drive, tape drives, or memory cards.

### Summary

The AT-HD-SC-500 does not have any mechanism to hold any audio samples, video images or user information other than a login password. The hardware may be reset to factory condition by using the tools as listed in the memory sections above.