

Firmware Update ~ AT-UHD-H2H-44M

The H2H matrices can be updated through webGUI only.

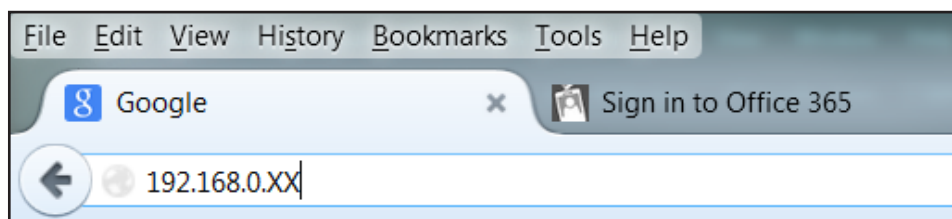
Needed items:

- New firmware - Downloaded from either atlona.com or through a box.com link sent by a Technical Support representative
- IP address of the Matrix
- Computer on the same network as the Matrix
- Username and password to access the webGUI of the Matrix

Updating

- Plug a LAN cable into the matrix and your network router (if not already connected to the network)
- Type the IP address of the matrix into a web browser (as seen below)

Note: Computer must be on the same network as the Matrix to access through IP



Important: If any stability issues are experienced, disable any anti-virus or firewall that may be interfering with network communication to the Matrix. Once set up is done and the matrix GUI is no longer being used, the firewall and anti-virus can be re-enabled.



Admin Login

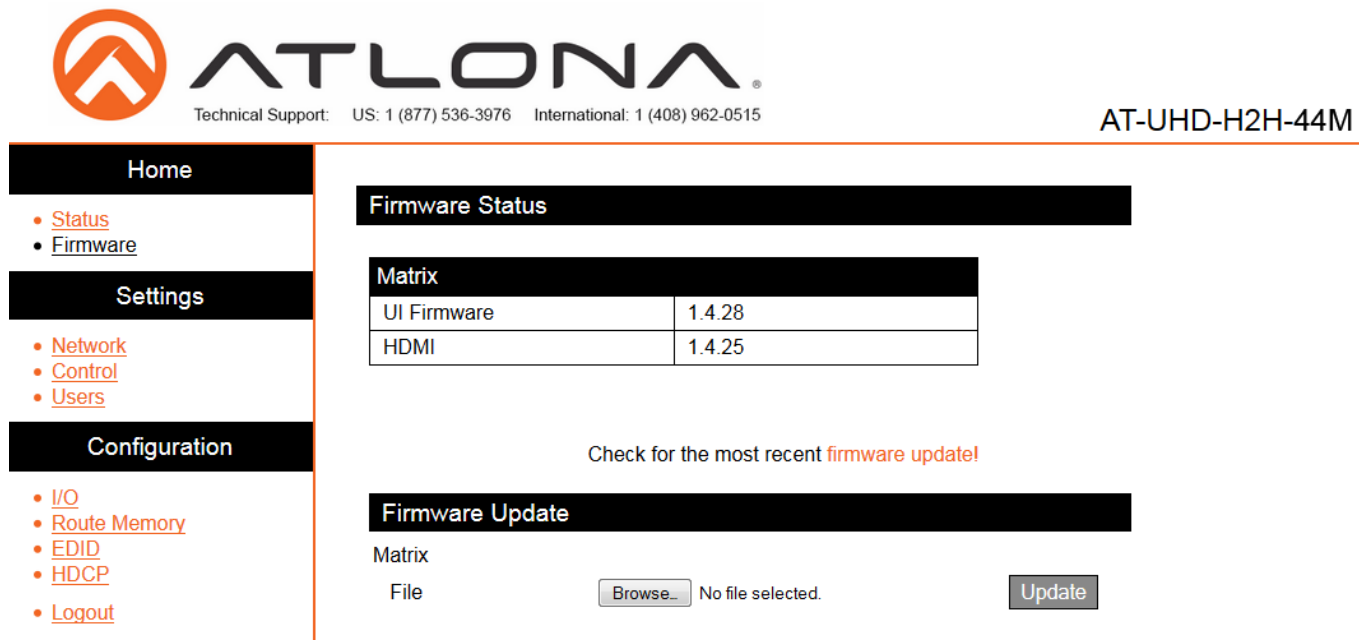
User name	<input type="text" value="root"/>
Password	<input type="password" value="....."/>
<input type="button" value="Login"/>	<input type="button" value="clear"/>

A login screen will appear (this is the same log in for admin and general users).

- Login using the username and password (this would have been set up during installation)

Once logged in:

- Select the link named 'Firmware' on the left side menu



The screenshot shows the Atlona WebGUI interface. At the top, the Atlona logo and tagline "Connecting Technology" are on the left, and the model number "AT-UHD-H2H-44M" is on the right. Below the logo, technical support phone numbers are listed: "US: 1 (877) 536-3976" and "International: 1 (408) 962-0515". The left sidebar contains a navigation menu with sections: "Home" (with links to Status and Firmware), "Settings" (with links to Network, Control, and Users), and "Configuration" (with links to I/O, Route Memory, EDID, HDCP, and Logout). The main content area has a "Firmware Status" section with a table showing the current firmware versions for the Matrix. Below this is a message to "Check for the most recent firmware update!". The "Firmware Update" section includes a "Matrix" label, a "File" input field with a "Browse..." button, the text "No file selected.", and an "Update" button.

Matrix	
UI Firmware	1.4.28
HDMI	1.4.25

Firmware Update	
Matrix	
File	<input type="button" value="Browse..."/> No file selected. <input type="button" value="Update"/>

The firmware page displays the matrix UI and HDMI firmware versions to make it easier to see what needs to be updated.

- Select the browse button under Matrix in the Firmware Update section
- Select the new firmware file that was downloaded either from atlona.com or box.com
- Press the update button

A progress bar will display as the update is completed. After the update is complete, if a restart is required, the WebGUI will display a prompt. The firmware update is now complete and the matrix is ready to be used.