

## Release Notes



**IMPORTANT:** When updating the firmware, make sure that the unit does not lose power. The firmware update process should take approximately 1 to 2 minutes.

### Public Release

Version 1.0.0	
Features	<ul style="list-style-type: none"> <li>Initial release</li> </ul>
Bug Fixes	<ul style="list-style-type: none"> <li>N/A</li> </ul>
Known Issues	<ul style="list-style-type: none"> <li>#2304 - Manual switching occasionally causes brief HDCP “snow” before displaying content.</li> <li>#1558 - Decoder is delayed approximately 1 minute in sending IGMP join request after a reboot.</li> <li>#2205 - Toggling analog audio on/off causes video and audio loss until reboot.</li> <li>#2210 - Encoders/decoders that use the (optional) external power supply, won’t connect to some switches with PoE enabled.               <ul style="list-style-type: none"> <li>* <b>NOTE:</b> This issue has been seen on Cisco Catalyst, but is not seen on Cisco SG300</li> </ul> </li> <li>#2225 - Signal drops when Roku 4 Ultra is used as a source.</li> <li>#2246 - HDCP “snow” will be displayed on some Sony displays.               <ul style="list-style-type: none"> <li>* <b>NOTE:</b> The unit will typically recover automatically. If the unit does not recover, save the decoder configuration 2 to 3 times will resolve the issue.</li> </ul> </li> <li>#2286 - Green screen on LG 65UH9500 when encoder input is disconnected.</li> <li>#2288 - Touching the HDMI connector to the decoder chassis will occasionally cause the decoder to reboot.</li> <li>#2292 - Standby / cooldown options not working properly for RS-232.</li> </ul>