

Update Instructions

Updating the firmware is performed using the USB interface.

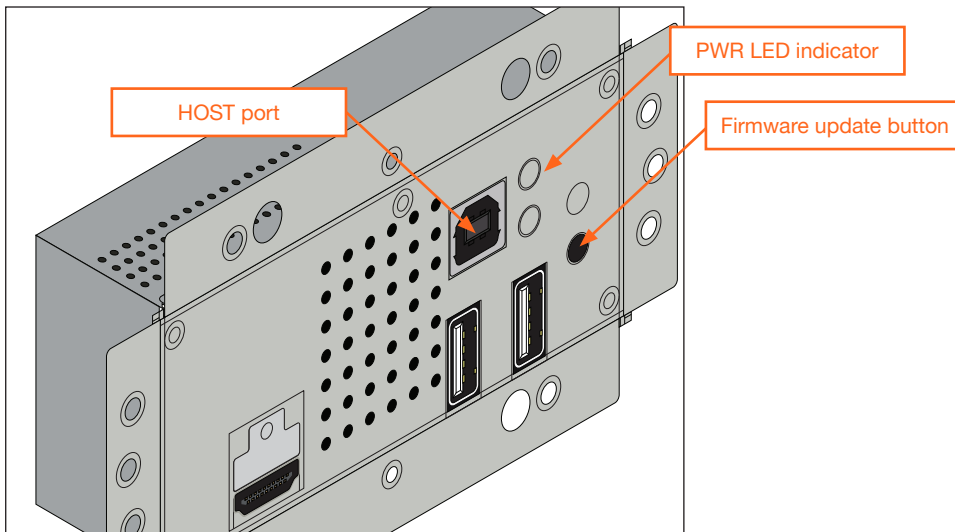
Requirements:

- AT-OME-EX-TX-WP-E
- Firmware file
- Computer running Windows
- USB-A to USB-B cable
- USB Firmware Update Tool



IMPORTANT: Do not disconnect power from unit during the firmware update process. Doing so may damage the unit.

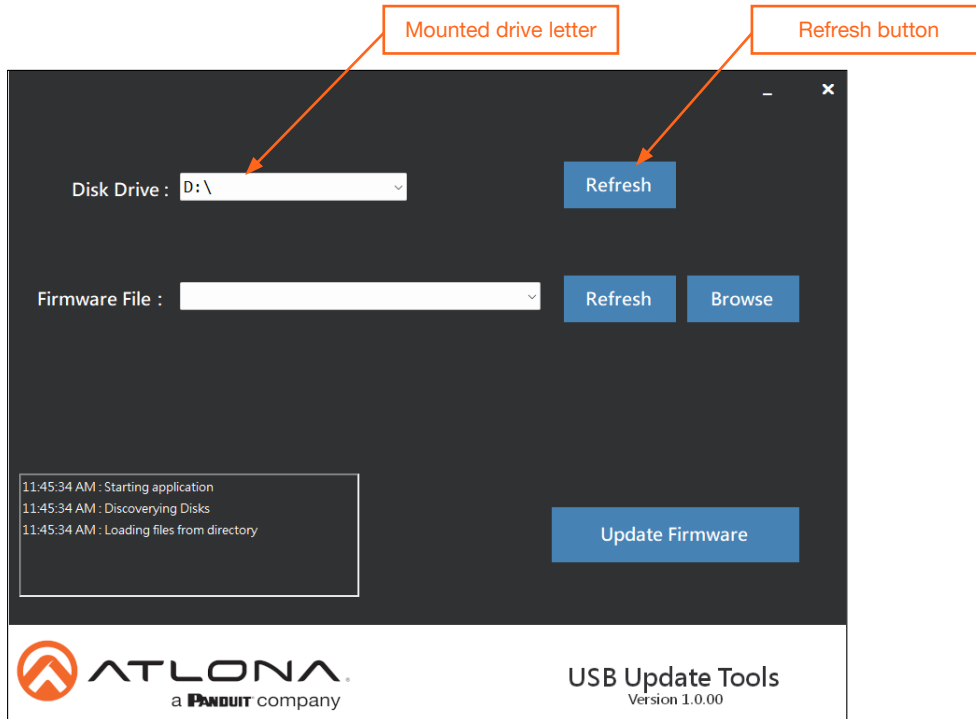
1. Disconnect power from the unit, which can be done by disconnecting the category cable from the HDBaseT port on the receiver.
2. Remove the faceplate to expose the hidden “firmware update” button, located next to the USB **HUB** ports, as shown.



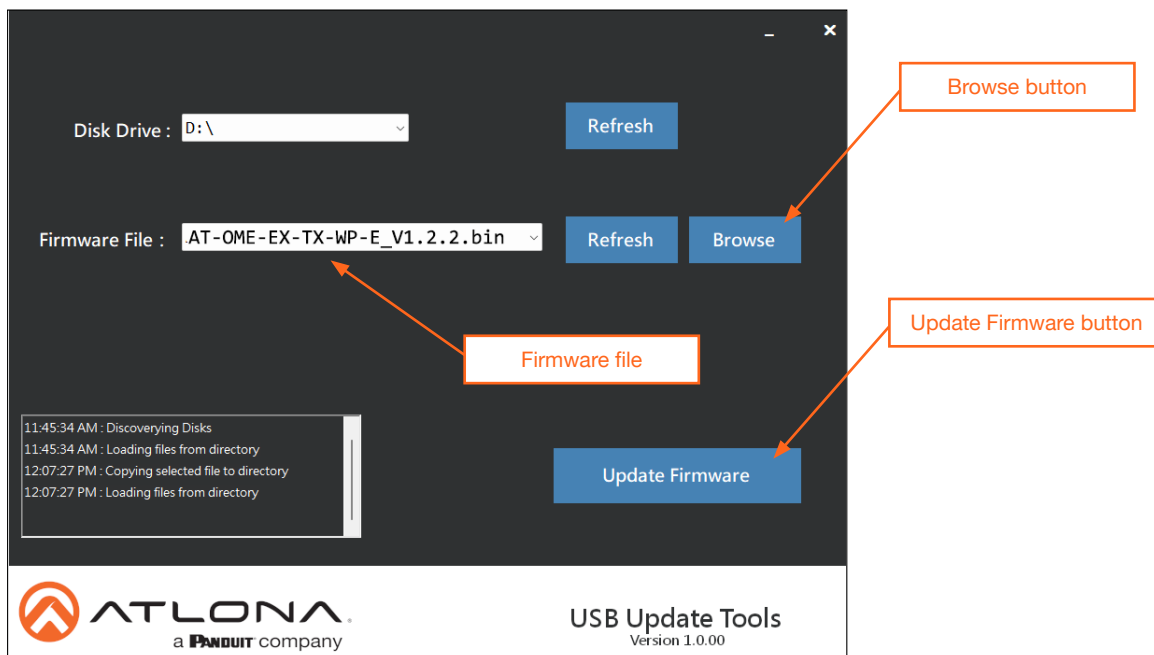
3. Connect a USB cable from the **HOST** port on the AT-OME-EX-TX-WP-E to a PC, using a USB-A to USB-B cable.
4. Simultaneously press and hold the firmware update button, while reconnecting the power. The **PWR** LED indicator will be blinking green.
5. If a USB UPDATE folder is opened automatically, notate the drive letter and close the folder.
6. Launch the USB Update Tool.

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- The drive letter of the mounted drive for the unit will be displayed in the **Disk Drive** field. If it is not, click the **Refresh** button.



- Click the **Browse** button and select the firmware file. Once the firmware file is selected, it will appear in the **Firmware File** field. If the firmware file is not displayed in this field, click the **Refresh** button.
- Click the **Update Firmware** button.

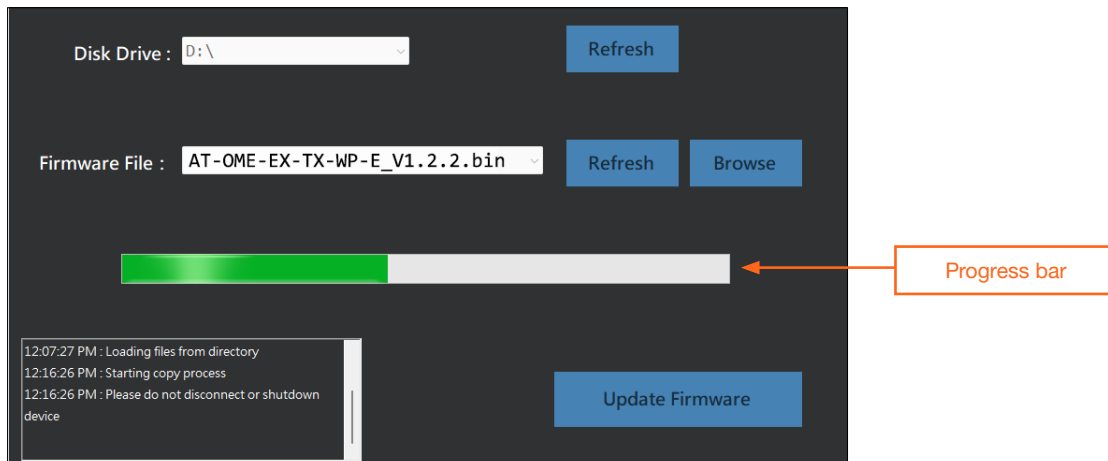


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10. The firmware update process will begin and will be monitored by a progress bar.

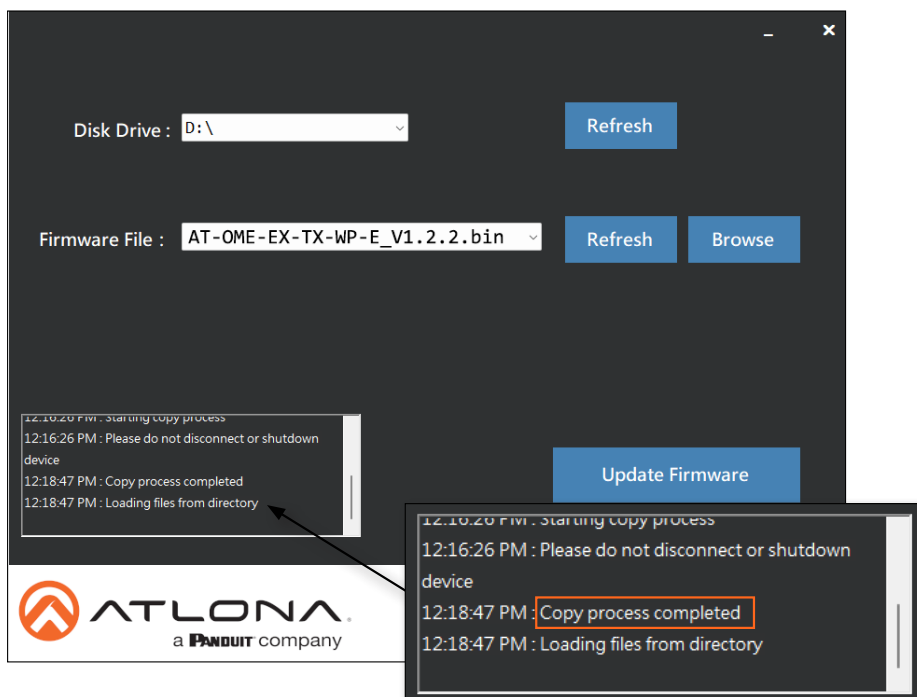


IMPORTANT: Do not disconnect power from the unit while performing the firmware update procedure.



11. After the update process has completed, the Copy process completed message will be displayed in the message window.

The **PWR** LED indicator, on the front panel, will flash green while the unit is being updated. Do not disconnect the USB cable during the update process. When the **PWR** LED stops flashing and is solid green, the update process will be complete.



12. Repeat the above steps for each unit.