Update Instructions

The AT-HDVS-CAM-HDBT can only be updated through the webGUI.

- New firmware - Downloaded from atlona.com
- IP address of the AT-HDVS-CAM-HDBT
- Computer on the same network as the AT-HDVS-CAM-HDBT
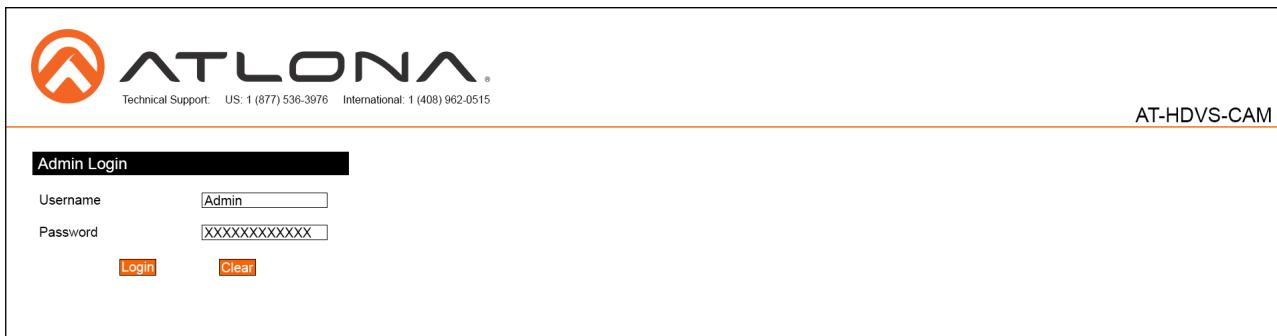- Username and password to access the webGUI of the AT-HDVS-CAM-HDBT

Updating

1. Verify that an Ethernet cable is connected between the AT-HDVS-CAM-HDBT and the network. In addition, make sure that a USB cable is connected from the camera to either a computer or the AT-HDVS-300.

2. Type the IP address of the AT-HDVS-CAM-HDBT into a web browser, as shown in the example below.

   NOTE: Computer must be on the same network as the AT-HDVS-CAM-HDBT to access through IP.

   IMPORTANT: If any stability issues are experienced, disable any anti-virus or firewall that may be interfering with network communication to the AT-HDVS-CAM-HDBT. Once set up is done and the webGUI is no longer being used, the firewall and anti-virus can be re-enabled. For assistance, refer to the Support section on www.atlona.com and search for article KB01141.
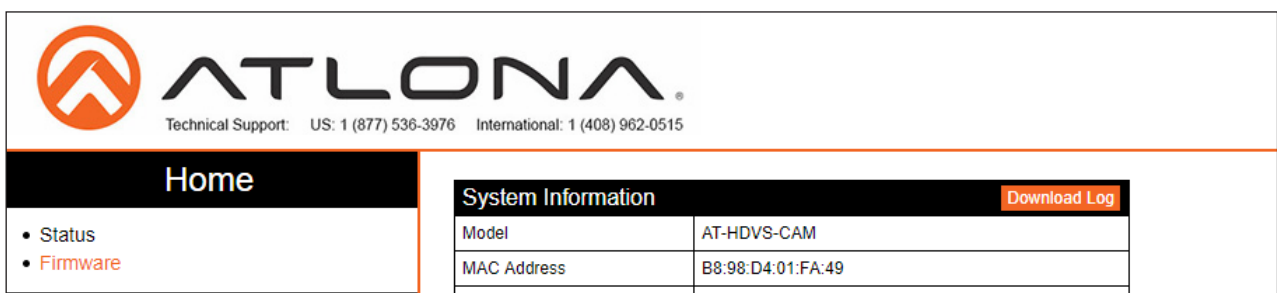

3. The login screen will be displayed. Login using the username and password. The default login credentials are:
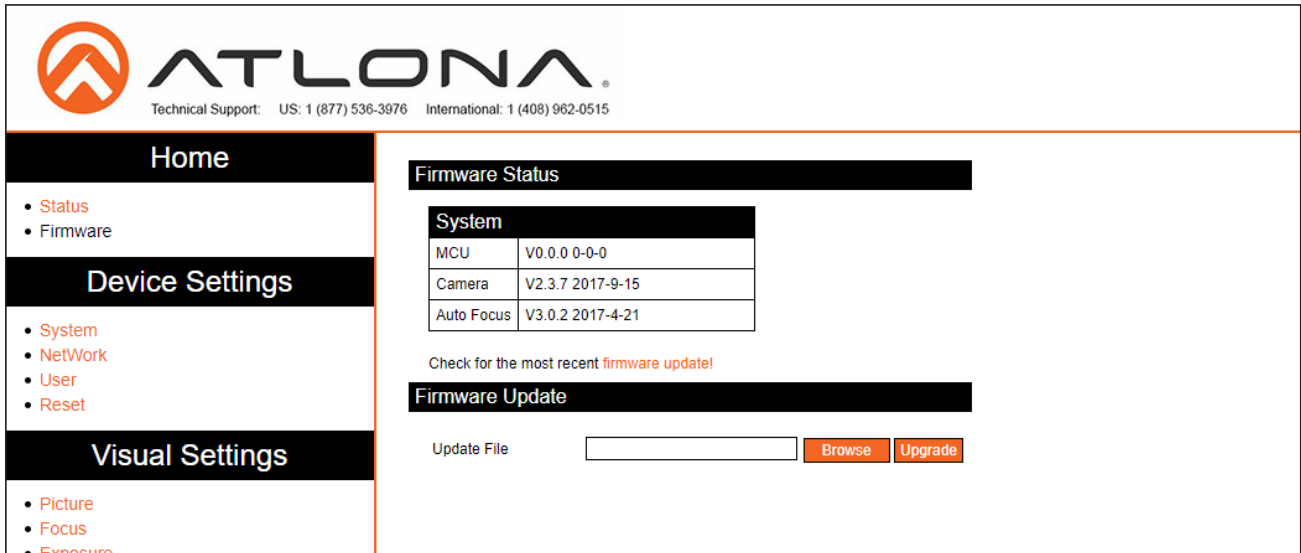
   Username: root
   Password: Atlona

4. Click **Firmware** on the left side of the screen.

5. Unzip the firmware file to a folder on the computer.

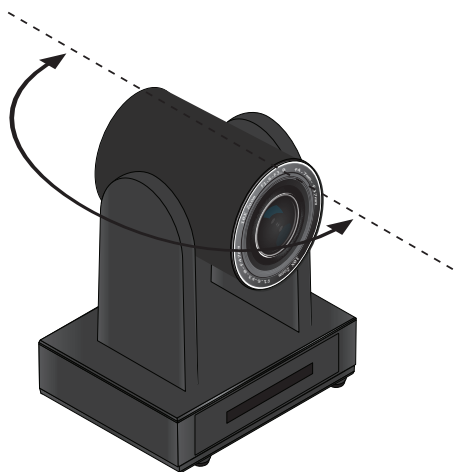6. Click the **Browse** button, under **Firmware Update**, and select the firmware file.

7. Click the **Upgrade** button.

8. A message box will be displayed, along with a progress bar, during the upgrade process.

9. Once the process is complete, another message box will be displayed indicating that the upgrade procedure was successful. The upgrade process should take no more than a couple of minutes.

    The AT-HDVS-CAM-HDBT will automatically reset itself by rotating 180° and then returning to the neutral position.

10. After the camera has reset, disconnect then reconnect power to the AT-HDVS-CAM-HDBT.

    ⚠️ **IMPORTANT**: If upgrading to version 2.4.1, from a previous version, perform a factory reset within the web interface to apply firmware changes and complete the upgrade process. Firmware versions later than 2.4.1 do not require a factory reset.

11. The firmware update process is complete.