Firmware Update ~ AT-ANC-108D

The AT-ANC-108D is updated using the Atlona Management System (AMS).

Needed items:
- New firmware - Downloaded from either atlona.com or through a box.com link sent by a Technical Support representative
- Computer on the same network as the AT-ANC-108D, in order to access AMS
- Username and password for AMS

Update Procedure

1. Connect and login to AMS.
2. Click Start > Firmware > Device > Upload.

Important: If any stability issues are experienced, disable any firewall and anti-virus software that may be interfering with network communication. Once the firmware update process is complete, the firewall and anti-virus software can be re-enabled.

3. Click the New icon in the top-left corner of the screen.

4. Complete the information in the Firmware Maintenance - New dialog.

a. Enter the Release Name of the firmware.
b. Click the drop-down list and select the device to be upgraded.
c. Click the Calendar icon to fill in the Release Date field.
d. Enter the version of firmware in the Firmware Version field.
e. Click the Upload radio button.
f. Click the Choose File button and select the firmware file.
g. Enter any notes about what the firmware is fixing in the Remarks field.

5. Click the Save button.
6. The firmware entry will appear in the Device Firmware Upload window.

7. Close the Device Firmware Upload window.
8. Right-click on the AT-ANC-108D in the Domain View window and select Firmware Update from the context menu.
9. Fill out the information in the Firmware Update - New window.

a. Enter a title for the firmware update in the Schedule Name field.
b. Select Firmware from the Upgrade Type drop-down list.
c. Select the release name of the firmware from the Firmware Release drop-down list.
d. Click the Run Now check box.
e. Leave the Proceed On Backup Failure check box unchecked. This option instructs AMS to continue with the upgrade process even if the device configuration can not be restored to the device. For the AT-ANC-108D, this is unnecessary.

10. Click the Save button.

During the upgrade process, the device will be shown as "busy", as shown below:

Once the upgrade process is successful and is ready for use, the AT-ANC-108D will appear as follows:

11. The update process is complete.