

Q: I'm having one of the following video issues: Green Screen/No Image/Distorted Image. How do I fix this?

A: The unit may be in incorrect mode for your display. In order to fix this issue, you can push simultaneously (menu and +) it will set the unit to do VGA output, and (Menu and -) will set the unit to component video output.

Q: I changed a setting and now I do not get any video is there a factory reset?

A: Please follow below steps to reset the unit:

1. Press and hold "Menu" button for 5 seconds
2. Disconnect power plug from the unit while holding the "Menu" and wait for 5 seconds
3. Connect the power plug back in and continue holding the "Menu" for another 5 seconds
4. Release the "Menu" and allow up to 10 seconds for the unit to connect to the display

Q: I cannot get the menu to pop up on the bypass output port.

A: The bypass port is intended only to bypass all processes of this unit, thus you will not get a menu or scaling through the unit

Q: Is there an auto adjust mode for AT-VGA300CV?

A: Yes, if you just push the "-" button it will auto adjust the image for you.

Q: I changed a setting and now I do not get any video is there a factory reset?

A: Please follow below steps to reset the unit: 1. Press and hold "Menu" button for 5 seconds 2. Disconnect power plug from the unit while holding the "Menu" and wait for 5 seconds 3. Connect the power plug back in and continue holding the "Menu" for another 5 seconds 4. Release the "Menu" and allow up to 10 seconds for the unit to connect to the display