

**Q: What is the difference between default, saved and internal EDID?**

A:

- The default EDID is the combined EDID of all the displays attached to the matrix.
- The saved EDID option will require that you do an EDID learn from your display.
- The internal EDID (int) is a new feature that will force a predefined EDID (see [manual](#) for current EDID listings) to be pushed to the source.

**Q: The receivers are getting hot, is this ok?**

A: It is normal for the receiver to be fairly warm during normal operation.

**Q: What type of category cable should I use and why?**

A: While the matrix will work with cat5e we do recommend using cat6a/cat7 for optimal performance. We recommend using shielded and solid core cable if you are going to be running the cable in a high electronic noise or high RF noise area.

**Q: Which receivers should I use with my AT-PRO3HD44M?**

A: If you just need HDMI use the [AT-HDRX](#)  
If you need HDMI and IR use the [AT-HDRX-IR](#)  
If you need HDMI IR and RS-232 use the [AT-PRO3HDREC](#)  
You can mix and match the receivers for your needs to different displays in the same system.

**Q: Is there a recommended Telnet client to use with the new switches?**

A: Popular clients such as Putty and TeraTerm work freely with the new built-in telnet services.

**Q: Which port number does Telnet use? Is it the same as SSH?**

A: Use standard port 23 for telnet control. SSH (port 22) is not implemented.

**Q: Can I lock down remote access/control?**

A: Yes, both the web and telnet services can be password protected.

**Q: Why can't I control the PRO3 Matrix when it is plugged into HDMI 1 + 2 on the B&O TV but I can control my sources?**

A: There is a conflict between PUC signal and HDMI signal when using HDMI 1 + 2 input on B&O TV. Please use HDMI 3/4/5 input on B&O TV instead.