

I set the output to a resolution my display cannot handle. How do I fix this?

You will need to reset the unit. Please follow steps below to reset the unit:

1. Press and hold "Menu" button for 5 seconds
2. Disconnect power plug from the unit while holding the "Menu" and wait for 5 seconds
3. Connect the power plug back in and continue holding the "Menu" for another 5 seconds.
4. Release the "Menu" and allow up to 10 seconds for the unit to connect to the display.

What is the purpose of the analog and optical inputs on this unit?

These inputs allow you to embed audio if your originating source is DVI without audio

Will the AT-HD560 output audio simultaneously on all the outputs (HDMI, TOSLINK, and Analog Audio)?

Yes.

I have analog audio hooked up to the AT-HD560 but I'm only getting audio from HDMI source, why?

You need to go to the menu and under Audio settings select Analog Audio L/R.

Will this product convert Pal to NTSC or 50Hz to 60Hz?

Yes, if have an HDMI component which was brought from/to another country, you can use HD560 to convert signal back and forward to be compatible with either USA or non-USA display.

I have a matrix switch and some of my displays are different resolutions, can I use HD560 to up/down convert?

Yes, HD560 can take any HD or Computer resolution and either up convert or down convert to a native resolution of the display.

How do we address lip sync issues?

The AT-HD560 offers a lip sync (audio) delay of up to 4, 11, or 15 seconds. You may access this setting by pressing the Menu button on the AT-HD560 front panel and scrolling down to "Audio" and then the submenu "Delay" to adjust audio delay in seconds.