

# Update Instructions

The AT-HDVS-CAM can only be updated through the webGUI.

Needed items (webGUI):

- New firmware - Downloaded from atlona.com
- IP address of the AT-HDVS-CAM
- Computer on the same network as the AT-HDVS-CAM
- Username and password to access the webGUI of the AT-HDVS-CAM

## Updating

1. Verify that an Ethernet cable is connected between the AT-HDVS-CAM and the network. In addition, make sure that a USB cable is connected from the camera to either a computer or the AT-HDVS-300.
2. Type the IP address of the AT-HDVS-CAM into a web browser, as shown in the example below.

**i NOTE:** Computer must be on the same network as the AT-HDVS-CAM to access through IP.



**! IMPORTANT:** If any stability issues are experienced, disable any anti-virus or firewall that may be interfering with network communication to the AT-HDVS-CAM. Once set up is done and the webGUI is no longer being used, the firewall and anti-virus can be re-enabled. For assistance, refer to the Support section on [www.atlona.com](http://www.atlona.com) and search for article KB01141.

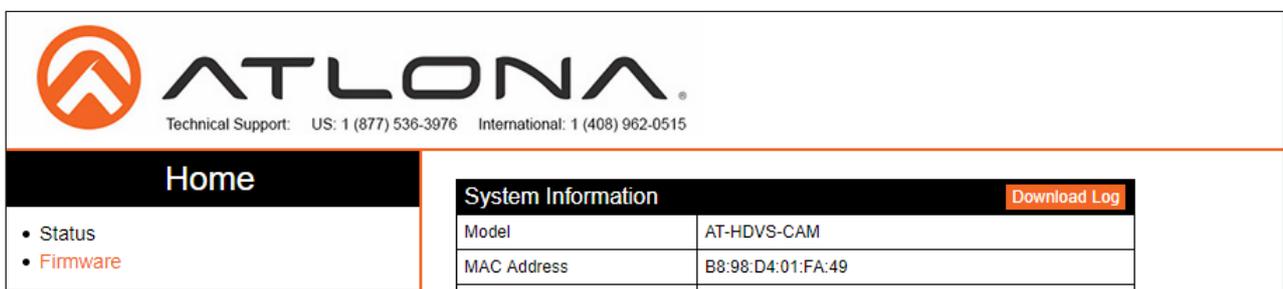


3. The login screen will be displayed. Login using the username and password. The default login credentials are:

Username: root

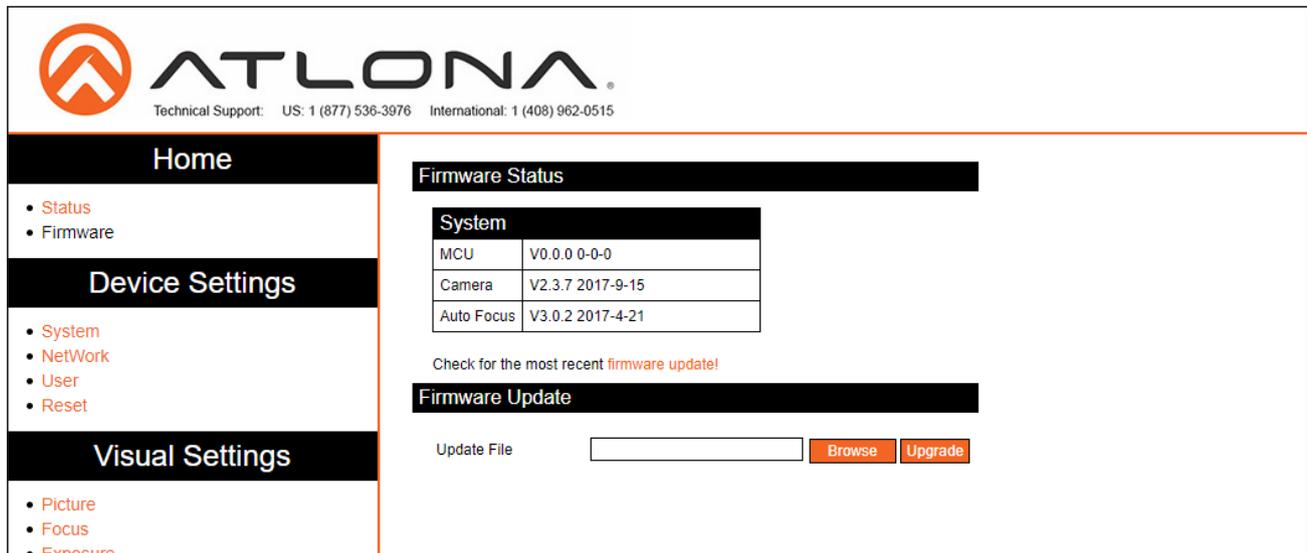
Password: Atlona

4. Click **Firmware** on the left side of the screen.



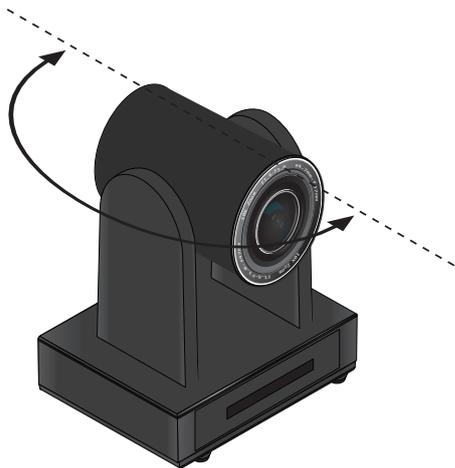
## Update Instructions

- Unzip the firmware file to a folder on the computer.
- Click the **Browse** button, under **Firmware Update**, and select the firmware file.



- Click the **Upgrade** button.
- A message box will be displayed, along with a progress bar, during the upgrade process.
- Once the process is complete, another message box will be displayed indicating that the upgrade procedure was successful. The upgrade process should take no more than a couple of minutes.

The AT-HDVS-CAM will automatically reset itself by rotating 180° and then returning to the neutral position.



- After the camera has reset, disconnect then reconnect power to the AT-HDVS-CAM.



**IMPORTANT:** If upgrading to version 2.4.1, from a previous version, perform a factory reset within the web interface to apply firmware changes and complete the upgrade process.

- The firmware update process is complete.