

Letter of Volatility

This letter describes volatile, non-volatile, and storage media on the specified product(s). Customers can use this document to comply with security requirements and equipment handling procedures.

For additional information, please contact Atlona at 408.962.0515 or visit <http://www.atlona.com>.

Product Information	
Model Numbers	AT-OME-MH21-CP
Manufacturer	Atlona Inc
Address	70 Daggett Drive, San Jose, CA 95134
Engineer	Mark Oakes

Volatile Memory

This product contains: DRAM, SRAM Memory

Size	User Modifiable	Function	Process for Clearing
64MB (NUC)	No	Internal DRAM for product operation	Power cycle product
200K x 8bits (LPC1830)	No	Internal SRAM for product operation	Power cycle product

Non-Volatile Memory

This device uses on board Flash Memory.

Size	User Modifiable	Function	Process for Clearing
1Gb x 8bits	No	Product firmware storage	Atlona hardware tool
4M x 8bits	No	Product firmware storage	Atlona hardware tool
1M x 8bits	No	Product firmware storage	Atlona hardware tool

This device uses on board EEPROM.

Size	User Modifiable	Function	Process for Clearing
16K x 8bits	No	Product system information	Atlona hardware tool
32k x 8bits	No	Product system information	Atlona hardware tool

Media

This product does not contain media storage devices such as: CD/DVDs, floppy drive, tape drives, or memory cards.

Summary

The AT-OME-MH21-CP does not have any mechanism to hold any audio samples, video images or user information other than a login password. The hardware may be reset to factory condition by using the tools as listed in the memory sections above.